

Value Stream Mapping Workshop 1 day / 2 days

A hands-on workshop to map, analyse and improve your own value stream.

Value Stream Mapping (VSM) is a powerful tool for visualising how work flows from end to end across the full sequence of activities needed to deliver a product or service to a customer, helping to identify where value is created and where waste occurs.

In this workshop, participants apply VSM to their own value stream to identify where value is created, where waste occurs, and where flow is disrupted.

Delivered in an interactive, workshop-style, the programme combines practical guidance with facilitated application. You'll map the current state, analyse the findings and begin designing a future state that supports better, shorter lead times, and improved overall performance.

What You'll Learn

By the end of this programme, you will be able to:

- Explain what Value Stream Mapping is and how it fits with Continuous Improvement and Lean
- Apply Value Stream Mapping to your own process to engage leadership in strategic, transformational change
- Map the current state of the value stream to understand end-to-end work systems and the barriers to delivering value
- Analyse value-add and non-value-add steps to identify and prioritise improvement opportunities
- Design a future state that enables excellent performance across the whole process
- Plan next steps, including Project Charters and priority actions to improve the value stream

Delivery Format

- In-company delivery (on-site or virtual)
- Highly interactive, facilitated workshop approach
- Focused on mapping your own value stream and challenges
- Typically delivered over one to two days
- Flexible scheduling, including consecutive days or half-day sessions

Who Should Attend?

- Leaders and professionals who want to understand Value Stream Mapping through application to a real value stream
- Individuals responsible for driving or supporting transformational change and engaging leaders around end-to-end improvement
- Cross-functional teams who need a shared view of how work currently flows and where barriers to value exist

- Practitioners involved in improving processes, service delivery, quality, efficiency or customer experience
- Those responsible for planning and facilitating or implementing value stream improvement activity

Why Choose This Course?

Participants gain:

- End-to-end visibility of the value stream to identify value, waste, and constraints
- Practical experience mapping and analysing a real process
- Confidence to engage leadership and support improvement activity
- Capability to design a future-state process that improve performance
- Insight into what makes Value Stream Mapping effective in practice
- Learning from experienced practitioners
- 16 CPD points for professional development

Course Content

Topics include:

- Introduction to Lean principles and the role of Value Stream Mapping
- Identification of the value stream to be mapped, including scope, purpose, and charter development
- Creation of a Current State VSM using participant process knowledge, including customer demand, material and information flow, and key data
- Facilitation techniques to support effective mapping sessions
- Identification and prioritisation of improvement opportunities using VA/NVA analysis and Lean thinking
- Design of a Future State VSM using structured approaches and guidelines
- Assessment of improvement impacts on flow, performance, and lead time
- Development of a VSM action plan, including sequencing and prioritisation
- Application of improvement approaches such as Kaizen, DMAIC, and digitisation
- Change management to enable and sustain the future state

Why Choose Catalyst?

Catalyst delivers results, not just services. We blend consulting, coaching, training, and AI-powered tools into a seamless support system that meets teams where they are, developing capability at every level.

Thousands trust us to support their learning and continuous improvement journeys. With over 35 years' experience in performance improvement training and consultancy, we make complex concepts practical, accessible, and engaging. Our short courses in quality and improvement tools are designed by experienced practitioners, ensuring content that is relevant and immediately applicable. We combine deep expertise with interactive delivery to help participants confidently apply what they learn. Catalyst is accredited by the British Quality Foundation and the Lean Competency System (LCS), and is recommended by the Chartered Quality Institute.