MICROSOFT 365 COPILOT TRAINING PROGRAMME

Microsoft 365 Copilot Training Programme

A practical, hands-on learning journey that turns Microsoft 365 Copilot from a curiosity into a daily productivity advantage for every team.

Flexible delivery options

SEPTEMBER 2026 EDITION

WELCOME

From your trainer.

A note on what this programme is, and what it isn't.

With over 25 years of training design and delivery experience, I excel at driving digital engagement and leveraging technology to improve adoption, productivity, collaboration, business processes and staff engagement.

I am both a training expert and instructional designer, ensuring pedagogic principles are at the heart of my work. Awarded Microsoft Most Valuable Professional (MVP) status in recognition of outstanding contributions to the community in the technical areas of M365 Copilot and Microsoft 365.

This programme is designed to put your organisation firmly in control of Microsoft 365 Copilot. Across seven core modules plus an optional Cowork session, your people move from cautious curiosity to confident, everyday Copilot use — applying it to the meetings they run, the documents they write, the data they analyse, the files they share in OneDrive and SharePoint, the Skills they build, the agents they deploy, and — with optional Cowork — the work they delegate.

It isn't a generic AI overview, a vendor pitch, or a one-off webinar. Every session is grounded in real Microsoft 365 scenarios — your Outlook, your Teams, your Word, Excel, PowerPoint, OneDrive and SharePoint — not abstract demos. By the end of the core journey, your champions will be ready to build their own Skills and AI agents, with optional Cowork extending this to whole-task delegation, leading adoption from inside the business.



David Dresner

Senior Trainer

Microsoft® MVP Most Valuable Professional

7 + 1

core + optional modules

Chat · Comms · Docs · Excel · SharePoint · Skills · Agents · optional Cowork

17

hours of live training

including optional Cowork; hands-on practice available

100%

Microsoft 365 native

Outlook, Teams, Word, Excel, PowerPoint, SharePoint

THE BUSINESS CASE

Why Copilot. Why now.

Three forces that make Copilot training the highest-leverage investment your team can make this year.

01 · ADOPTION

Licences alone don’t deliver value.

Most organisations roll Copilot out and then watch usage plateau within weeks. Structured training lifts adoption from “a few enthusiasts” to organisation-wide habit, protecting the licence spend and accelerating payback.

02 · SAFETY

Confidence comes from clarity.

Your people are already using AI somewhere. The question is whether they’re using it inside your tenant, with your data boundaries, or in unmanaged tools. We teach the difference, and what “enterprise AI” really means for security and IP.

03 · COMPETITIVE EDGE

Speed is the new differentiator.

Teams that have learned to delegate to Copilot ship proposals, reports and analyses in a fraction of the time. The gap between trained and untrained users compounds week on week.

WHAT CHANGES AFTER TRAINING

Hours of admin recovered every week, across every role.

Faster meeting follow-ups · cleaner data · better-written documents · searchable file stores · reusable Skills · agents at work in the background · optional Cowork delegation.

AI LITERACY — NOW A LEGAL DUTY

The EU AI Act & AI literacy.

From February 2025, helping your people use AI responsibly isn't just good practice — for organisations operating in the EU it is a legal requirement.

The EU Artificial Intelligence Act (Regulation (EU) 2024/1689) is the world's first comprehensive AI law. Its very first obligation to take effect is about people, not technology: making sure the staff who use AI actually understand it.

WHAT THE LAW SAYS

Article 4 requires providers and deployers of AI systems to ensure "a sufficient level of AI literacy" among staff and others using AI on their behalf.

WHO IT APPLIES TO

Any organisation that deploys AI — including Microsoft 365 Copilot — for its people. The duty falls on you as the deployer, not only on the AI vendor.

SINCE WHEN

The AI-literacy obligation has applied since 2 February 2025 — ahead of most other parts of the AI Act, which phase in through 2026 and beyond.

WHAT "AI LITERACY" MEANS

The skills, knowledge and understanding that let your people use AI in an informed way — and stay aware of its opportunities, its risks, and the harm it can cause if used badly. (AI Act, Article 3(56))

WHAT YOU MUST DO

Take proportionate measures to build that literacy — matched to your people's technical knowledge, experience, education and training, and to the context in which Copilot and other AI tools are actually used.

HOW THIS PROGRAMME HELPS

Session 01 builds baseline AI literacy for every learner, and responsible, in-context use is woven through all seven core modules and optional Cowork. Your champions learn the "why" — including risks and human oversight — so the organisation can evidence a real, ongoing literacy effort.

This overview is general information about the EU AI Act, not legal advice.

PROGRAMME AT A GLANCE

Seven core modules. Optional Cowork.

The programme is delivered over two days: seven core modules, with optional Cowork last. Move from awareness to everyday usage, deeper craft across documents, data and files, then reusable Skills and intelligent agents — with whole-task delegation in optional Cowork.

01

Introducing Copilot & Copilot Chat

2 hrs · 2.5 with hands-on

The strategic introduction. What Copilot is, what it isn't, plus Copilot Chat as your everyday productivity hub.

OUTCOMES Shared vocabulary · clarity on security and Work IQ · confident everyday Copilot use.

02

Copilot in Teams & Outlook

2 hrs · 2.5 with hands-on

Where most time savings live: smarter meetings in Teams and a calmer Outlook inbox across legacy and new experiences.

OUTCOMES Automated meeting follow-ups · prioritised inbox · faster, better-drafted emails.

03

Copilot in Word & PowerPoint

2 hrs · 2.5 with hands-on

Word and PowerPoint as Copilot-native tools. Drafting from organisational context and building decks in minutes.

OUTCOMES Faster first drafts · audience-ready slides · model-aware editing workflows.

04

Copilot in Excel

2 hrs · 2.5 with hands-on

Excel as an analytical partner. Clean, enrich and analyse data with natural language and Anthropic models (Frontier).

OUTCOMES Anomaly detection · automated dashboards · multi-step analysis in plain English.

05

Copilot in OneDrive & SharePoint

2 hrs · 2.5 with hands-on

Turn document repositories into a searchable, conversational knowledge base — and build custom SharePoint agents with skills.

OUTCOMES Cross-file insights · custom site agents · action-taking skills.

06

Creating Skills in Copilot

2 hrs · 2.5 with hands-on

Capture your standards and repeatable work as reusable Skills across SharePoint, Excel, Word and Cowork — built once, shared with everyone.

OUTCOMES Reusable Skills in four surfaces · shared team standards · governed rollout.

07

Copilot Agents

3 hrs hands-on

The next horizon. Learn what agents are, see HR / IT / Sales examples, then build a no-code business agent live in Studio Lite.

OUTCOMES Working business agent · clear roadmap for ongoing agent strategy.

08

Copilot Cowork — Optional

2 hrs · 2.5 with hands-on

Your delegated, autonomous teammate. Hand whole tasks to Cowork across Outlook, Teams, Word, Excel and PowerPoint, and capture standards as reusable Skills.

OUTCOMES Delegate, don't chat · reusable Skills · multi-app workflows on your behalf.

HOW IT'S DELIVERED

Two ways to run it.

The same programme, shaped to your time and audience. Run seven core modules plus optional Cowork over two days for deep, lasting adoption — or a tailored two-day course built from a selection of modules chosen with you.

FULL PROGRAMME · 2 DAYS · 17 HOURS

The complete arc

Seven sequenced core modules, from AI-literacy foundations to building your own Skills and agents, followed by optional Cowork. The 17-hour programme includes Cowork; each module leaves champions ready to lead adoption from inside the business.

- 01 · Introducing Copilot & Copilot Chat
- 02 · Copilot in Teams & Outlook
- 03 · Copilot in Word & PowerPoint
- 04 · Copilot in Excel
- 05 · Copilot in OneDrive & SharePoint
- 06 · Creating Skills in Copilot
- 07 · Copilot Agents
- 08 · Copilot Cowork — Optional

Best for full team enablement, champion development and organisation-wide rollout.

TWO-DAY COURSE · SELECTED MODULES

Two days, tailored to you

A focused two-day course covering a curated selection of modules chosen with you. It keeps the AI-literacy foundation every learner needs, then concentrates on the applications where your team will feel the difference fastest.

- AI-literacy foundation — the Session 01 essentials every learner needs
- A selection of applied modules — commonly Teams & Outlook, Word & PowerPoint and Excel
- A guided taster of Skills and Agents, with optional Cowork to point the way forward

Best for busy teams, executive audiences, or a first taste before committing to the full programme. An example module mix is shown — the final selection is agreed with you.

SHAPED AROUND YOU

Every delivery is built around your priorities, audience and calendar. Tell us what matters most — we'll select the right modules and shape the right format, whether that's the full two-day course or a tailored two-day course with selected modules.

SESSION 01 · AWARENESS & AI LITERACY

Introducing Copilot & Copilot Chat

01

DURATION 2 hours core · 2.5 hrs hands-on practice

The strategic introduction to Microsoft 365 Copilot. Sets the language, security context and expectations for the programme, builds the AI literacy the EU AI Act now requires, and establishes Copilot Chat as your everyday productivity hub.

ON THE AGENDA

- Copilot as the new UI for work, and how Microsoft 365 itself is changing.
- Models, security and organisational Work IQ: enterprise AI, not “just another chat”.
- AI literacy and responsible use: meeting the EU AI Act’s Article 4 duty.
- Copilot Chat as a personal and organisational productivity hub.
- Live capabilities: chat, files, data and web search.

WHAT WE COVER

INTRODUCTION TO COPILOT

- What Copilot actually does for you
- Model types: OpenAI and Anthropic (Frontier) — when each is used
- Natural-language interaction: what prompting really means
- Information security, the Microsoft 365 boundary, and Work IQ
- Enterprise Copilot vs. consumer AI: what is and isn’t shared

AI LITERACY & THE EU AI ACT (ARTICLE 4)

- The Article 4 duty: ensuring “sufficient AI literacy” of staff
- Opportunities, risks and limits: hallucination, bias, oversight
- Responsible, human-in-the-loop use of Copilot
- Roles, accountability and evidencing staff training

COPILOT CHAT — OVERVIEW

- Browser and Teams entry points
- Key capabilities: chat, files, data, web search
- Model selection — which model for which task
- Live walk-through demonstration

COPILOT CHAT — DEEPER FEATURES

- Personalisation and memory
- Working with cloud data, Pages and the Prompts Gallery

BY THE END OF THIS SESSION

Your team will be able to:

- Speak about Copilot with confidence and accuracy.
- Meet the AI-literacy expectations of the EU AI Act.
- Use Copilot Chat fluently for everyday work.

SESSION 02 · TEAMS & OUTLOOK

Copilot in Teams & Outlook

02

DURATION 2 hours core · 2.5 hrs hands-on practice

Where most time savings live. Smarter Teams meetings with automatic summaries and a calmer Outlook inbox. Covers both legacy and new Outlook experiences.

ON THE AGENDA

- Meeting intelligence in Teams: during-meeting and after-meeting workflows.
- Custom summaries, action lists and automatic follow-up emails.
- Real-time translation, Interpreter and Facilitator agents.
- Calming the Outlook inbox: prioritise, summarise, draft.
- Preparing for meetings directly from email context.

WHAT WE COVER

COPILOT IN TEAMS — MEETING INTELLIGENCE

- Enabling organisational transcription
- During-meeting Copilot: ask questions, track decisions in real time
- After-meeting workflows: summaries, key points, action items, follow-up emails
- Custom summary prompts
- Sharing and saving meeting outputs

COPILOT IN TEAMS — ADDITIONAL CAPABILITIES

- Real-time translation and Interpreter agent
- Facilitator agent: live note-taking and agenda tracking
- Copilot in Teams channels and chats

COPILOT IN OUTLOOK — LEGACY VS. NEW

- What changed and why it matters
- Summary: understand long threads quickly
- Draft: compose replies with Copilot assistance
- Prioritise My Email: focus on what matters
- Follow and Prepare for This Meeting
- Schedule with Copilot

BY THE END OF THIS SESSION

Your team will be able to:

- Run meetings that capture themselves, actions included.
- Prioritise, summarise and draft email in less time.
- Walk into every meeting prepared from the inbox.

SESSION 03 · DOCS & DECKS

Copilot in Word & PowerPoint

03

DURATION 2 hours core · 2.5 hrs hands-on practice

Word and PowerPoint reimagined as Copilot-native tools. Drafting from your organisation's own context, rewriting on demand, and turning a blank page or brief into a polished deliverable in minutes.

ON THE AGENDA

- Smart content creation grounded in organisational context.
- Editing, rewriting and summarising — never starting from scratch.
- Importing Researcher and Analyst agents into documents and decks.
- Standard vs. Edit-with-Copilot in PowerPoint, and when each fits.
- Dictation and scheduled prompts to streamline document workflows.

WHAT WE COVER

COPILOT IN WORD

- Two Copilot entry points and when to use each (inline vs. toolbar)
- Creating from scratch with a prompt
- Creating from internal data: SharePoint, OneDrive
- Auto Rewrite: tone, formality, length
- Make shorter / Make longer, Visualise as a table
- Toolbar: model selection, web search, dictation, scheduled prompts
- Importing Researcher and Analyst agents · Prompts Gallery

COPILOT IN POWERPOINT

- Creating a presentation from scratch with a prompt
- Creating from a Word document or internal file
- Auto Rewrite, Condense, Make Professional
- Presentation translation
- Standard vs. Edit-with-Copilot experience
- Anthropic model selection (Frontier) in Edit-with-Copilot
- Importing Researcher and Analyst agents · Prompts Gallery

BY THE END OF THIS SESSION

Your team will be able to:

- Draft documents from organisational context, not blank pages.
- Refactor tone, length and structure on demand.
- Build a presentation from a brief in a single sitting.

SESSION 04 · EXCEL & ANALYSIS

Copilot in Excel

04

DURATION 2 hours core · 2.5 hrs hands-on practice

Excel as an analytical partner for decision-making. Cleaning, enriching and analysing data with natural language, including the deeper-reasoning Anthropic models for complex multi-step tasks.

ON THE AGENDA

- Automated data preparation: cleaning, enrichment and structure.
- Anomaly, duplicate and missing-value detection at speed.
- Charts, comparisons and trend summaries in plain English.
- Initial dashboards built with you in real time.
- Multi-step analytical workflows with the right model.

WHAT WE COVER

GETTING STARTED

- Toolbar experience and entry points
- Model selection: OpenAI and Anthropic (Frontier) — when to use each
- Allow Editing mode vs. Chat-only mode
- Working with internal data
- Search sources: SharePoint, OneDrive

DATA PREPARATION AND CLEANING

- Cleaning with Copilot: duplicates and formatting
- Enrichment: derived columns, categorisation
- Spotting anomalies, outliers and missing values
- Organising and restructuring tables

ANALYSIS, INSIGHTS & VISUALISATION

- Sorting, filtering, summarising tables
- Auto-generated charts from natural language
- Comparisons, trends and business summaries

DASHBOARDS & ADVANCED WORKFLOWS

- Initial dashboards from existing data
- Combining multiple data sources
- Parallel operations and modular work
- Analyst agent with Excel for deeper reasoning

BY THE END OF THIS SESSION

Your team will be able to:

- Clean and enrich raw data without writing formulas.
- Generate insights, charts and dashboards on demand.
- Run complex multi-step analyses with the right model.

SESSION 05 · ONEDRIVE & SHAREPOINT

Copilot in OneDrive & SharePoint

05

DURATION 2 hours core · 2.5 hrs hands-on practice

Copilot's ability to find, summarise and work with files across OneDrive and SharePoint — turning your organisation's document repositories into a searchable, conversational knowledge base.

ON THE AGENDA

- Natural-language search and summary across OneDrive and SharePoint.
- Document comparison and cross-file insight without opening each one.
- Grounding chat and document creation on organisational file stores.
- Default SharePoint site agents — what ships with every site.
- Building custom SharePoint agents with skills that take action.

WHAT WE COVER

COPILOT IN ONEDRIVE

- Natural language file search by topic, not just name
- Document summaries: understand a file without opening it
- Compare documents across versions or related files
- Key insights from long documents
- Sharing and acting on OneDrive content via Copilot Chat

COPILOT AND SHAREPOINT

- How SharePoint content feeds organisational knowledge
- Searching across SharePoint sites from Copilot Chat
- Creating pages, news and site content with Copilot
- Grounding prompts in specific libraries or folders

DEFAULT & CUSTOM SHAREPOINT AGENTS

- Built-in site agent: what ships with every SharePoint site
- Scoping to a library, folder or specific files
- Creating a custom agent grounded on a site or folder
- Publishing, sharing, versioning and retiring agents

SKILLS & KNOWLEDGE BASES

- Knowledge vs. skills: what the agent knows vs. does
- Common skills: lookups, flows, actions in other systems
- Governance and oversight for action-taking agents

BY THE END OF THIS SESSION

Your team will be able to:

- Find, summarise and compare files in plain English.
- Deploy default site agents and ground them on the right scope.
- Build a custom SharePoint agent and extend it with skills.

SESSION 06 · BUILDING SKILLS

Creating Skills in Copilot

06

DURATION 2 hours core · 2.5 hrs hands-on practice

Skills are how Copilot learns your way of working. Turn repeatable tasks and house standards into reusable Skills across SharePoint, Excel, Word and Cowork — built once, shared with the team, and used by everyone.

ON THE AGENDA

- What a Skill is, and how it differs from a prompt or an agent.
- Spotting the right candidates: repeatable, rule-based, standards-driven work.
- Building Skills in SharePoint, Excel and Word.
- Building and sharing Skills in Cowork.
- Testing, refining, governing and rolling Skills out to the team.

WHAT WE COVER

SKILLS FOUNDATIONS

- Prompt vs. Skill vs. Agent — what to use when
- Anatomy of a Skill: instructions, knowledge, output
- Choosing what is worth building

SHAREPOINT SKILLS

- Grounding a Skill on a site or library
- Lookups and retrieval across your documents
- Scoping, permissions and safe rollout

EXCEL & WORD SKILLS

- Excel: repeatable analysis, cleaning and reporting routines
- Word: house templates, tone and document standards
- Turning a manual routine into a one-click Skill

COWORK SKILLS

- Capturing a whole workflow as a reusable Skill
- Defining format, tone and working instructions
- Saving, sharing and versioning Skills for the team

BY THE END OF THIS SESSION

Your team will be able to:

- Identify which tasks are worth turning into a Skill.
- Build working Skills in SharePoint, Excel, Word and Cowork.
- Share, govern and maintain Skills across the team.

SESSION 07 · AGENTS

Copilot Agents

07

DURATION 3 hours with hands-on practice

The next horizon. Learn what agents are, see real-world HR, IT and Sales examples, then build a no-code business agent live in Studio Lite — ready to deploy the same day.

ON THE AGENDA

- Agents defined: persistent, task-focused, context-aware AI assistants.
- Real-world HR, IT and Sales agents already in production use.
- Microsoft built-in agents and the Agent Store.
- Live build of a no-code agent in Studio Lite, end-to-end.
- Governance, oversight and a roadmap for your agent strategy.

WHAT WE COVER

FOUNDATIONS — WHAT ARE AGENTS

- Agents defined: persistent, task-focused, context-aware
- How agents differ from Copilot Chat
- Key advantages: repeatability, specialisation, consistency
- Types: simple, advanced, autonomous (focus on simple)

AGENTS IN THE WILD

- HR Agent: policies, procedures, onboarding
- IT Agent: internal technical support
- Sales Agent: scripts, objection handling, guidance
- Other use cases: finance, legal, operations

MICROSOFT BUILT-IN AGENTS

- Agent Store · Prompt Coach · Learning Coach
- Researcher · Analyst · Word · Excel · PowerPoint

BUILD YOUR OWN — STUDIO LITE

- SharePoint, Studio Lite, Copilot Studio — when to use which
- Live build: instructions, tone, scope, knowledge
- Connecting to a SharePoint knowledge source
- Testing, refining and publishing
- Roadmap: first agent to org-wide deployment

BY THE END OF THIS SESSION

Your team will be able to:

- Pick the right type of agent for the job.
- Use Microsoft's built-in agents fluently.
- Build and deploy a no-code business agent of your own.

SESSION 08 · DELEGATION & SKILLS · OPTIONAL

Copilot Cowork — Optional

08

DURATION 2 hours core · 2.5 hrs hands-on practice

Cowork is the shift from chatting to delegating. Hand whole tasks to an autonomous teammate that works across your Microsoft 365 apps — and capture your standards as reusable Skills.

ON THE AGENDA

- Cowork and the shift to smart task delegation.
- Why Cowork now, and how it fits the organisational workday.
- Baseline and Skills: defining outputs, formats and tailored work standards.
- Five business scenarios spanning Outlook, Teams, Word, Excel and PowerPoint.
- Cost management: matching the right tool to the task and running Cowork efficiently.
- Best practices, live exercises and next steps for immediate adoption.

WHAT WE COVER

THE SHIFT — WHY COWORK, WHY NOW

- Limitations of a chat-only workflow
- Copilot Chat vs. Copilot Cowork
- Your role: from executor to orchestrator

COWORK IN PRACTICE

- Delegate, don't chat
- The Plan-to-Action loop
- Leveraging organisational data, emails, meetings and files
- Baseline: a first workflow, the plan it generates and control points

SKILLS & ORGANISATIONAL STANDARDS

- What a Skill is, and when to build one
- Defining format, tone and working instructions
- Saving and sharing Skills for reuse
- Turning generic output into on-brand deliverables

FIVE BUSINESS SCENARIOS

- Teams meeting summaries · automated daily briefings
- Document formatting · content from existing M365 data
- Executing multiple actions in parallel

COST MANAGEMENT

- When to reach for Copilot Chat vs. Copilot Cowork
- What drives consumption on larger, multi-step tasks
- Scoping and batching work to keep usage efficient

BY THE END OF THIS SESSION

Your team will be able to:

- Delegate whole tasks to Cowork with confidence.
- Build and share reusable Skills that match your standards.
- Run multi-app workflows that produce finished deliverables.

WHAT YOUR PEOPLE WILL LEAVE WITH

Real outcomes, not certificates.

Core capabilities learners take back to their desk, plus optional Cowork delegation.

Confident prompting

Frame requests that get accurate, relevant, on-brand responses, first time.

Faster meetings

Run Teams meetings that summarise themselves and surface actions automatically.

Optional Cowork delegation

With the optional module, hand whole tasks to Cowork and capture your standards as reusable Skills.

Your own agents

Design and ship a no-code business agent your team can use the next day.

Trusted security posture

Know exactly what Copilot can and cannot see, and how Work IQ keeps your data safe.

Calmer inboxes

Use Outlook prioritisation, drafting and meeting prep to clear email in less time.

Sharper analysis

Clean, enrich, analyse and visualise Excel data without writing formulas.



OUR APPROACH

How we train.

Six principles that make this training stick.

01

Live, in your tenant

We train inside Microsoft 365, your Outlook, your Teams, your files. No sandboxes. What you see is what you'll use tomorrow.

02

Hands-on, not handed-down

Every session has an extended hands-on option. Learners try, get unstuck, and try again, with a senior trainer next to them in real time.

03

Sequenced for adoption

The seven core modules follow the adoption curve: awareness, daily use, depth, analysis, knowledge, Skills, then agents. Optional Cowork comes last, extending the arc to delegation.

04

Vendor-honest

We're candid about what works, what's still maturing, and where the legacy and new experiences differ. Your team gets a realistic, current picture.

05

Champion-friendly

Your internal champions get extra context, the "why" behind each capability, so they can support colleagues long after the trainer has left.

06

Measurable

Every session ends with concrete "by tomorrow" actions. Adoption is something we measure, not assume.

> *"Training isn't a single event, it's the moment your people stop asking 'can Copilot do this?' and start asking 'how should we use Copilot here?'. That shift is the entire goal."*
>
> DAVID DRESNER

ABOUT THIS PROGRAMME

Helping organisations actually use the tools they already pay for.

This Microsoft 365 Copilot training programme is designed for organisations that have invested in Copilot and want their teams to genuinely benefit from it, not just receive a licence. The programme combines deep product knowledge with the patience and practical experience to make change stick.

FREQUENTLY ASKED

Q. Do we need Copilot licences before we train?

A. Ideally yes, the programme is built around live, in-tenant practice. We can run an awareness session for leaders pre-rollout, with hands-on training following the licence go-live.

Q. Can the sessions be combined or split?

A. Yes. Seven core modules plus optional Cowork can be delivered over two days. We also offer a tailored two-day course built from selected modules. Sessions 1–2 commonly suit a wider audience, Sessions 3–7 suit power users and champions, and Session 8 (Cowork) is optional — we'll shape the format and cadence to your calendar.

Q. Is the content kept current?

A. Microsoft updates Copilot frequently. We refresh the materials every cycle so what you see in training matches what your team sees in their apps the same week.

Q. How do we measure success?

A. Each session ends with concrete "by tomorrow" actions and we follow up with adoption signals from Microsoft 365 usage analytics, agreed with you up front.

Ready to make Copilot count?

Talk to us about scheduling, scoping and shaping the programme to your team.